THE CONSORTIUM OF TANZANIA UNIVERSITY AND RESEARCH LIBRARIES (COTUL)



PROCEEDINGS

THE 4TH COTUL SCIENTIFIC CONFERENCE

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CONFERENCE HELD FROM 7TH TO 11TH
NOVEMBER 2022 AT THE INSTITUTE OF
ACCOUNTANCY ARUSHA (IAA) IN ARUSHA, TANZANIA

THEME:

"UTILISING DIGITAL TECHNOLOGIES FOR ENHANCING INFORMATION SERVICES: OPPORTUNITIES AND CHALLENGES"

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Edited by

Sydney E. Msonde, Kelefa T. Mwantimwa, Vincent T. Msonge and Grace E. P. Msoffe

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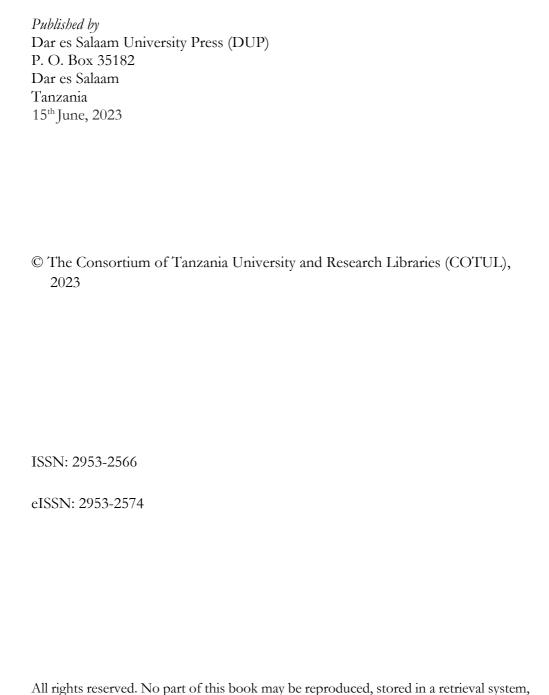


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Foreword

The Consortium of Tanzania University and Research Libraries (COTUL) is a formally registered association of higher learning and research institutional libraries from both public and private sectors. It was established in 2008 as a voluntary organisation for the purpose of engaging in joint information provision activities, particularly: acquisition of electronic information resources, supporting research works and providing capacity building training to its members geared towards enhancing teaching, learning and research works in Tanzania. COTUL was officially registered in 2017 by the Ministry of Home Affairs (Reg. No. S.A 21148) under the Societies Act [CAP. 337 R.E. 2002].

The 2013 COTUL Annual General Meeting (AGM) that was held at Ruaha Catholic University in Iringa Region decided, among other issues, to begin conducting scientific conferences for the purpose of sharing research knowledge and expertise among information professionals in the country and beyond. Since then, four (4) scientific conferences have been conducted. The last COTUL scientific conference was held in November 2022 at the Institute of Accountancy Arusha (IAA), whereby twenty (20) papers were presented under the major conference theme: *Utilising Digital Technologies for Enhancing Information Services: Opportunities and Challenges.* Therefore, COTUL is pleased to publish 14 papers that were returned and met the publication merits in its 4th Conference Proceedings.

On behalf of the COTUL Executive Committee and the Conference Organising Committee, I would like to extend my sincere gratitude to all authors, conference participants, sponsors, employers and other individuals for their contributions that have made the AGM and the Scientific Conference successful.

Dr. Sydney E. Msonde **COTUL Chairperson**

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